W-01212A-12-0309 SW-20445A-12-0310 W-03720A-12-0311 W-02450A-12-0312 W-02451A-12-0313 W-20446A-12-0314 W-01732A-12-0315

ORIGINAL



ARIZONA CORPORATION COMM.

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013

- 109113

Date: 3/6/2013

Complaint Description:

08A Rate Case Items - Opposed

Arizona Corporation Commission DOCKETED

MAR

6 2013

N/A Not Applicable

First:

Last:

Complaint By:

Rodney

Johnson

Home: (701) 852 2104 BY

Account Name:

Rodney Johnson

Street:

N/A

N/A

City: State:

ΑZ

Zip: N/A

Work:

CBR:

is: E-Mail

Utility Company.

Global Water - Picacho Cove Water Company

Division:

Water

Contact Name:

Contact Phone: (

Nature of Complaint:

***DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

OPPOSE

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The cunent rate of return that is eamed is greater Ihan any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. Lt is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my trotal bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads lo an addition \$10 in water usage cfiarges. Global's letter to customers even slate that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardshipl

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting lheir customers with outrageous rate increases. *End of Complaint*

Utilities' Response:

DOCKET CONTROL AZ CORP COMMISSION

N/A

End of Response

LI:1 d 9- HAM E105

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

RECEIVED

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Date Completed: 3/6/2013

Opinion No. 2013 - 109113